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Replies to Queries of bidders in the pre- bid meeting of tender for Comprehensive Facility Management, Maintenance and Operation contract (for 5 years) of Bihar Museum at Nehru Path, (Bailey Road), Patna.		
S. No.	Description as per Tender document	Replies
		Clarification/Inclusion Requested
		Replies
1	Page no. 1: Security Deposit 10% of final contract value. Page no. 4: The Successful bidder must have to deposit 2% (Two) percent of the Annual Contract Value as Performance Security before signing of the contract. Eight percent (08%) will be deducted from the running bill per month.	As per the mentioned clauses there is a disparity in the percentage of performance security. So, please clarify whether the successful bidder has to deposit 2% of the Annual Contract value as performance security Or 10%, in addition to 8% retention money?
2	The Experience certificate should be issued by the authority not less than the rank of EE. In case of Private employer/firm the certificate issued by head of the institution must be certified by Retired EE/SE/CE of State PWD or CPWD or Registered Valuer of Nationalized Bank/Insurance Company/Income Tax Department.	Please also consider certificate of private employer certified by Notary Public or Chartered account of bidder.
3	Page no. 9 point no. 20: Availability of Credit Facility of 50.00 Lakh from a scheduled Bank, as per attached format. Page no. 9 point no. 21: Solvency Certificate from the Bank (Should be Issued after Date of Invitation of Tender), as per attached format.	We understand that for both these requirements the format enclosed on page no. 119 i.e. "Bank certificate" will be considered.
4	The bidder should Have/produce/Attach Character Certificate.	Please consider an undertaking instead of a character certificate as a public limited company is not an individual to whom a character certificate can be issued.
5	The bidder should Have/produce/Attach GST Clearance Certificate.	Clearance certificates are not issued by any taxation authorities, so please consider latest GST return.
6	The cost of tender document is non-refundable, and it should be in the shape of Demand draft from any nationalized bank, payable in favor of "Bihar Museum Society, Patna" payable at Patna. Original Bank Draft along with signed bids and EMD (in original) shall be submitted at the office of the Director, Bihar Museum, Patna till date and time of submission of the tender.	Please consider Demand Draft for EMD & Cost of tender document/BOQ from scheduled banks (i.e. Axis Bank, Yes Bank etc.) also.
7	Ernest Money (EMD) can be paid through Demand Draft or Unconditional Bank Guarantee duly pledged to the Director, Bihar Museum, Patna. Original DD/ Bank Guarantee shall be submitted at the office of the Director, Bihar Museum, Patna till date and time of submission of tender.	DD/BG from any Nationalized/Scheduled Bank. In favor of "Bihar Museum Society, Patna, payable at Patna DD/BG from any Nationalized/Scheduled Bank. In favor of "Bihar Museum Society, Patna, payable at Patna

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8	If the tender is made by or on behalf of Company incorporated under the Companies Act, it shall be signed by their Managing Director or one of the Directors duly authorities on that behalf.	An authorized signatory by Board Resolution on behalf of MD/Director should be allowed to sign & submit the bid. Please consider.	Any signatory authorized by Board Resolution on behalf of MD/Director can sign & submit the bid.
9	Bonus	Please clarify whether the Bonus amount (as applicable) will be reimbursed by you or the rates need to be quoted by the bidders in consideration of Bonus payable to the employees to be deployed under this contract.	Will not be reimbursed by the Bihar Museum. Bidders have to bear all cost of their employees.
10	Earned, Casual and Sick leaves	Please clarify whether mentioned leaves are applicable or not, if applicable please specify the number of leaves applicable.	In case of leave of any employee of the contractor, he has to make alternate arrangement at his own cost. Nothing extra shall be payable.
11	Gratuity	Please clarify whether the Gratuity amount (as applicable) will be reimbursed by you or the rates need to be quoted by the bidders in consideration of Gratuity amount payable to the employees to be deployed under this contract.	Will not be reimbursed by the Bihar Museum. Bidders have to bear all cost of their employees.
12	Any Contractor Registered with Central Government / Any State Government / Any Public Sector Undertakings or an Agency of National or International repute may tender, but Registration with Building Construction Department will be essential after issue of Letter of Acceptance.	Do we have to pay any registration fee to get registered with the Building Construction Department? If yes, please provide the details about it.	Please contact Building Construction Department for details.

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for 5
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	<p>(b) Similar Nature of Work Requirements: Minimum Single work of similar nature for Maintenance, Operation and Facility Management, of large Modern office/Institutional/Hospital and Commercial buildings of built-up area 15000 SQM in Govt./PSU / Private firm during last 5 years ending March-2021 are eligible to participate. The Experience certificate should be issued by the authority not less than the rank of EE. In case of Private employer/firm the certificate issued by head of the institution must be certified by Retired EE/SE/CE of State PWD or CPWD or Registered Valuer of Nationalized Bank/Insurance Company/Income Tax Department.</p> <p>OR</p> <p>Should have constructed a multi-storeyed office building/hospital building/commercial buildings/ institutional buildings of built-up area of 15000SQM with HVAC/AHU/Air Conditioner, STP, ETP, Lift, Sub-Station, Electrical HT/LT work, Fire-Fighting work, Landscaping, PHE & Drainage work, UG water Tank, Anti-Termite treatment, Networking Work, PA System, Data system and the BMS system and the same work has been completed/installed. Experience certificate should be issued by the authority not less than the rank of EE. In case of Private employer/firm the certificate issued by head of the institution must be certified by Retired EE/SE/CE of State PWD or CPWD Registered Valuer of Nationalized Bank/Insurance Company/Income Tax Department.</p>	<p>Request you to please consider the work having any few part/quantum of services mentioned under clause (i), as the Access Control System is generally not covered in the single FMS contract.</p>	<p>No Change.</p>
14	<p>Minimum wages & statutory payment</p>	<p>Please clarify in case minimum wages and/or statutory payments are revised by the government same will be reimbursed or not. Generally these escalations are reimbursed, so we request you to please consider reimbursement of wages & statutory payment escalation.</p>	<p>Will not be reimbursed by the Bihar Museum. Bidders have to incorporate any future cost escalation in their quotation. Nothing extra shall be payable.</p>
15	<p>National and Festival Holiday (NFH) payment</p>	<p>Please specify the number of days of NFH payment applicable under this contract.</p>	<p>The scope of work clearly specifies Facility Management Service & Operation and Maintenance to be carried out 24 Hours X 365 days including holidays. Contractor has to deploy required personnel on holidays at their own cost.</p>
16	<p>All Earth pits earthing values needs to be checked before handover</p>		<p>Contractor should do it.</p>

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