


Replies to Queries of bidders in the pre-bid meeting of tender for Comprehensive Facility Management, Maintenance and Operation contract (for 5 years) of Bihar Museum at Nehru Path, (Bailey Road), Patna.

Sl. No.	Description as per Tender Document	Clarification/Inclusion Requested	Replies
1	Bonus	Please clarify whether the Bonus amount (as applicable) will be reimburse by you or the rates need to be quoted by bidders in consideration of Bonus payable to the employees to be deploy under this contract.	Will not be reimbursed by the Bihar Museum. Bidders have to bear all cost, claim and responsibility of their employees.
2	Earned, Casual and Sick Leaves	Please clarify whether mentioned leaves are applicable or not. If applicable please specify the number of leaves.	In case of leave of any employee of the contractor, the agency must make alternate arrangement at its own cost. Nothing extra shall be payable by the Bihar Museum. Contractor has to follow rules of the government.
3	Gratuity	Please clarify whether the Gratuity amount (as applicable) will be reimburse by you or the rates need to be quoted by bidders in consideration of Bonus payable to the employees to be deploy under this contract.	Will not be reimbursed by the Bihar Museum. Bidders have to bear all cost, claim and responsibility of their employees.
4	Page No. 8 Point No. 1.3.13 Successful bidder has to get itself registered with Building Construction Department, Bihar, Patna.	Do we have to pay any registration fee to get registered with Building Construction Department? If yes kindly provide the details.	Please contact Building Construction Department for registration details.
5	Page No. 8 Point No. 1.3.14 In Case two or more agencies are found to have quoted the same rates, the Tender committee shall recommend about the Bidder to which the offer shall be granted based on the basis of the lottery in the presence of the bidders. The decision of the Director General, Bihar Museum of Authority nominated by the society shall be final.	Kindly consider the Financial turnover, Company reputation and firm background in same work experience instead of lottery process.	No change.
6	In NIT Point No. 6, Last date for Submission of Tender 25.05.2022 up to 03:00 P.M.	Request to kindly extend the date of Tender submission with 31-05 2022.	No change.
7	Page No. 12 Point No. 18 Registration of Minimum 100 Employees with EPF & ESIC.	Kindly extend Registration of Minimum 1000 Employees with EPF & ESIC for qualification criteria.	No change.

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8	Page No. 65, Total Manpower deployment given	Is total Manpower given including reliever? Kindly clarify.	The scope of work clearly specifies Facility Management Service and Operation and Comprehensive Maintenance to be carried out 24 Hours X 365 Days including holidays. Contractor must deploy required personnel on holidays and any reliever at their own cost.
9	Page No. 61 Point No. 1 . Supply, Installation testing & QR code scanner (Honeywell or equivalent reputed make) along with all accessories in the existing flap barriers.	You are requested to provide the technical specification of QR Code Scanner to enable all the bidders to quote their rates accordingly.	QR code scanners will have technical specification to run the existing flap barriers in online and offline mode. Bidders must visit the site and survey the existing system.
10	Service Charges/ Administrative charges	You are requested to fix the minimum service charge/ administrative charges.	No change.
11	Electrical License.	Since 2008 Quality Maintenance Venture Limited is in Facility Management Business. Our employees are holding electrical licence in their name, but not having electrical Licence in our company name. We will provide the undertaking on the same.	The firm must produce valid Electrical license or an agreement with the firm/agency/person having such valid Electrical license for all such job required at site. You must submit the agreement paper.
12	Turnover	Refer to the Page no.11, Clause no 13 (c) - you require audited report of 2017 to march 2022. Till 2021 we will provide the audited report, our audit is going on we can provide the audited report of FY - 2022 in the month of June'22	Bidders can provide provisional turnover for the year 2022 certified by the chartered accountant.
13	Credit Facility	Refer to the Page no 12, Clause no 21 availability of credit facility of 50 Lakh from a schedule bank in the attached format- We already have credit facility in our company name from a schedule bank which we can provide to you.	Credit facility certificate from the bank equal to or greater than the required amount must be provided.
14	Turnover	Refer to the Page no 120, in Qualification information Form 'A' Section-V. You require annual turnover of FY 21-22, which we can provide to in the month of June'22 after the audit.	Bidders can provide provisional turnover for the year 2022 certified by the chartered accountant.


 Executive Engineer
 Bihar Museum, Patna